



Your Source for Power Injector
Syringes and Servicing

SHIPPING INFORMATION

Steriatrics ships via FedEx or UPS whenever possible, and all final shipping and handling charges are prepaid and added to the invoice. We accept VISA and MasterCard credit cards; international shipments require wire transfer of funds. Freight shipments are sent freight-collect unless otherwise indicated. All truck shipments must be fully inspected by the receiver before signing for the delivery in order to insure that there is no concealed damage. If you cannot inspect the truck shipment immediately, add the phrase "pending inspection" to your signature. Any visibly damaged shipment received should be refused by the receiver. These guidelines must be strictly followed in order to receive any credit on truck shipment orders.

Damaged and/or short shipments must be reported to Steriatrics within five (5) days of the receipt of the merchandise. It is important to note any damage or poor box conditions when signing for the packages (take photos or video of any damage, if possible). Contact the carrier immediately if the shipment arrives damaged and save all of the product packaging. All orders are 100% insured against loss or damage.

Certain items shipped via UPS or Fedex may have additional shipping charges due to a combination of their size and weight, and we will attempt to minimize the impact of these charges to our customers by consolidating orders as much as possible. Shipments to Hawaii, Alaska and Puerto Rico are sent exclusively via 2nd day air and can only be shipped to business addresses.

Steriatrics will ship prepaid international orders over \$250 USD to Canada, Mexico, the Caribbean and certain Central American countries. International shipping charges will be added to your invoice.